

Controlling compliance

HAZARD COMMUNICATION New REACH provisions entering into force next year, as well as similar legislation in other parts of the world, will place a strict requirement on chemical producers to ensure that SDSs are not only properly prepared but received and understood by downstream parties. *Malcolm Carroll*, director of REACH Delivery International Ltd, offers some advice

The next landmark for REACH (the Registration, Evaluation, Authorisation and Restriction of Chemicals) compliance is May 31, 2013. The legislation will bring tighter European controls on the manufacture, movement and use of dangerous or hazardous chemical products.

The transport sector for hazardous chemicals and materials relies on heavily on CLP (Classification, Packaging and Labelling) Regulation for information on shipments. But whereas CLP provides information through labels, REACH legislation now states that more detailed information must be provided through the use of Safety Data Sheets (SDSs) and that the information provided must be readily available to the relevant members of the workforce, right throughout the supply chain

This stage of REACH is expected to have a significant impact on both larger companies

and SMEs in the cargo handling sector which, like all other sectors of industry, will find the process of compliance complex, time-consuming and challenging. To compound matters, a wave of similar legislation has been introduced in other parts of the world, increasing pressure to ensure compliance across the supply chain and adding further complexity into the mix.

Where's the information?

Under REACH, companies in the chemical bulk storage and shipping sectors – such as manufacturers and their customers – will need to demonstrate that all their operations are covered by the required paperwork. This means ensuring that their employees and customers have access to relevant, up-to-date SDSs and exposure scenarios and that they are using the most up-to-date versions of the documents across the business.

Since the EU introduced REACH in 2007, there have been reports of significant increases in administration costs as a result of companies having to ensure their customers are supplied with safety data sheets, exposure scenarios and other critical safety information. Under REACH, it is not sufficient to have sent the latest documents to customers; the onus is on suppliers to ensure they have been received by their customers and that any subsequent updates have also been received.

At the same time, companies are required to ensure that all internal personnel who may come into contact with hazardous materials are also provided with current SDSs and other documents – which makes record-keeping even more time-consuming.

Looking beyond REACH legislation, there has recently been a wave of REACH-like health and safety regulations being established outside the EU in places such as

China, South Korea, Turkey and Switzerland. There has also been updated domestic health and safety legislation in the US, for example with changes to the Occupational Safety & Health Administration's (OSHA) Hazard Communication Standard (Hazcom) and the Environmental Protection Agency's (EPA) Emergency Planning and Community Rightto-Know Act (EPCRA).

The common factor in all these regulations is their emphasis on manufacturers and distributors providing more information about the chemicals and their properties in SDSs and ensuring these documents and other critical information are delivered directly to customers. It is no longer good enough to send information by post or e-mail, as this is merely assumed to have reached the customer. Compliance requires implementing the resources, systems and processes in order to validate the delivery of the documents.

Control the flow

As indicated above, a related common element of the international regulations is the need to ensure that employees using, handling or transporting hazardous materials are fully aware of current safety requirements, so that actions are consistent and safe.

Compliance, therefore, means that manufacturers, chemical companies and downstream users or handlers must consider how they maintain compliance and also how they can prove compliance in the event of an incident or even legal action.

To ensure compliance, they will need easily retrievable records – and preferably audit trails – of the SDSs and exposure scenarios that have been sent and received by customers and are being used by their employees. They will also need to demonstrate that new or updated documents have replaced previous versions. It also requires maintaining copies of past versions and, in many cases, records that demonstrate compliance going back 30 years. The additional administrative workload is quite significant and needs to be anticipated – or transferred to automated systems as soon as possible.

To add further complexity to the situation, there is a great deal of legislative overlap, mainly because the new international legislation has to co-exist with domestic health and safety directives. The requirement to register hazardous materials is clear in its own right, but other elements have parallels in existing regulations. The supply and delivery of SDSs, for example, is often addressed in more than one relevant legal requirement.

In the UK, the Control of Substances Hazardous to Health (COSHH) regulation sits alongside REACH with both calling for risk assessments and utilising the information in SDSs.

In the US, Section 313 of EPCRA: Hazardous Chemical Storage Reporting Requirements, requires chemicals suppliers to notify customers of any EPCRA Section 313 chemicals present in mixtures or other trade name products that are distributed to facilities. The notice must be provided to the receiving facility and may be attached or incorporated into that product's SDS. If SDSs are not required, the notification must be in a letter that contains specific information and accompanies or precedes the first shipment of the product to a facility.

Safety in the workplace

Also in the US, SDSs are covered by OSHA requirements. These regulations are aimed at making sure that the hazards of all chemicals imported into, produced, or used in workplaces are evaluated and that employees are given information about these hazards. OSHA requires all hazardous chemicals manufacturers, importers, and distributors to provide the appropriate labels and SDSs to the employers (companies) to which they ship the chemicals. Every container of hazardous chemicals sent must be labelled, tagged or marked with the required information, accompanied by an SDS at the time of the first shipment of the chemical. Any updates must also be sent to the customer. SDSs must be readily accessible to employees when they are in their work areas during their work shifts.

The Workplace Hazardous Materials Information System (WHMIS) is Canada's national hazard communication standard. This addresses workers' 'right to know', insisting that SDSs are readily available to workers that may be exposed to a controlled product.

In Japan, the CSCL, PDSCL and PRTR legislation outlines specific requirements for information delivery throughout the supply chain. In South Korea, the standard for classification and labelling of chemical substances and SDSs requires that not only should the SDS be provided by the supplier to the customer, but that the recipient (the customer) has an obligation to provide the sender with confirmation of receipt. Similarly, the China GHS requires that SDSs are communicated to downstream users and that updates are provided as new information on hazards arise.

Australia's Model WHS (Work, Health and Safety) sets out the obligation to prepare and maintain up to date information on an SDS, and to provide it to all customers or any person that is likely to be affected by a chemical.

Help is at hand

As can be seen, the issue of how SDSs should be supplied and delivered to customers and employees is being addressed in many pieces of legislation. The requirements can vary widely, but – as expected – the global trend is towards more stringent rules.

It is clear, however, that global legislative requirements are moving in the same direction as REACH, with the onus firmly on suppliers to ensure to ensure that safety information is passed down the supply chain. The need for systems to aid and automate this process is also very clear.

One such system is the new REACH Delivery 2013 Edition, which is designed to enable companies to comply with all relevant international and domestic legislation easily and cost effectively. It supports the sending, receiving, internal distribution and automated updating of SDSs and associated documents for large and small companies alike

The system meets the various legislative requirements by guaranteeing delivery and monitoring and auditing actual receipt by customers and staff, as well as ensuring that the latest version of the document is always available and has replaced out-of-date versions. The service is available to all companies worldwide. It is low cost and easy to use and customers can try it out free of charge.

Companies worldwide use REACH Delivery to automate the sending and updating of their documents. Their customers can receive them by email or use REACH Delivery to receive (and send) their documents. Either way users have found they are able to monitor, track and report on the process, while retaining a delivery status on all documents sent to and received by their customers and staff. The saving, in time and cost of administering data sheets and other important documents, is considerable.

Complying with REACH 2013 and other health and safety legislation is a challenge for many organisations but with the right system in place, companies can have peace of mind they are compliant in terms of the delivery of critical safety information to their customers and employees.

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